



People can do amazing things with our software.
Will you show them how?

With a market share of around 80 %, Volume Graphics holds a leading position in the industrial CT software industry, as recognized by the global business consulting firm Frost & Sullivan with the "2018 Global Industrial CT Software Market Leadership Award". Global customers, e.g., from the automotive, aerospace, and electronic industry use Volume Graphics software when it comes to quality assurance in product development and production.

Volume Graphics offers an innovative work environment in a rapidly growing company with an open corporate culture, room for creativity, and flat hierarchies. We are proud to offer all employees competitive remuneration.



Application Support Specialist (m/f/d)

Our Support team provides full-scale support to our international customers. No matter the questions they may have, we always respond in detail, comprehensively and professionally. This includes the complete range of functionality of our software products. Questions may concern the installation of the software and its utilization in general, but may also refer to special projects. The solutions are often developed in cooperation with colleagues from different departments. Accordingly, work is varied and diversified.

Your Tasks

- > In cooperation with the customer, develop application solutions for demanding, in-depth tasks, also beyond standard procedures
- > Elaborate the solutions and communicate them to the customers
- > Research and clarify technical matters with the involved departments
- > Autonomously provide support for our complex and hard-to-explain software products

Your Profile

- > University degree in a technical field of study (computer or information sciences, physics, mechanical engineering, engineering, mathematics, natural sciences, etc.)
- > Ideally, several years of professional experience in the field of software and/or engineering
- > Team player with a reliable and dedicated work style
- > Self-confident and authentic manner in contact with the customer
- > Very good MS Office skills
- > Very good German and English language skills in speech and writing

Volume Graphics offers an innovative work environment in a rapidly growing company with an open corporate culture, room for creativity, and flat hierarchies. We are proud to offer all employees competitive remuneration and a modern workplace at an attractive location.

We are an equal opportunity employer. At Volume Graphics, we are committed to treating all applicants and associates fairly based on their abilities, achievements, and experience without regard to race, national origin, sex, age, disability, veteran status, sexual orientation, gender identity, religion, or any other legally protected characteristics.

Please send your complete application including your salary expectations and earliest starting date as a PDF file to Ms. Caroline Mark at jobs@volumegraphics.com

